

ENTERPRISE TECH

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The Technogender Gap

What's it like being a woman in a male-dominated tech force?

DMS for ROI

Choosing a Document Management Solution that makes you money

ColourCut FB8000

The next generation of digital die cutting technology

Asset Management Expert

Murtuza Hussain answers the BIG questions

Yes SER!

We speak to the MD of GCG's new DMS partner SER Group

At Your Service

Behind the scenes of GCG Enterprise Solutions' Service Department

Meet Intec Expert

Kerry Button



ENTERPRISE SOLUTIONS

Business Made Easy

we'll show you how



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ASSET MANAGEMENT



**ENTERPRISE
SOLUTIONS**

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we'll show you how

TRACK, MONITOR & CONTROL YOUR ASSETS

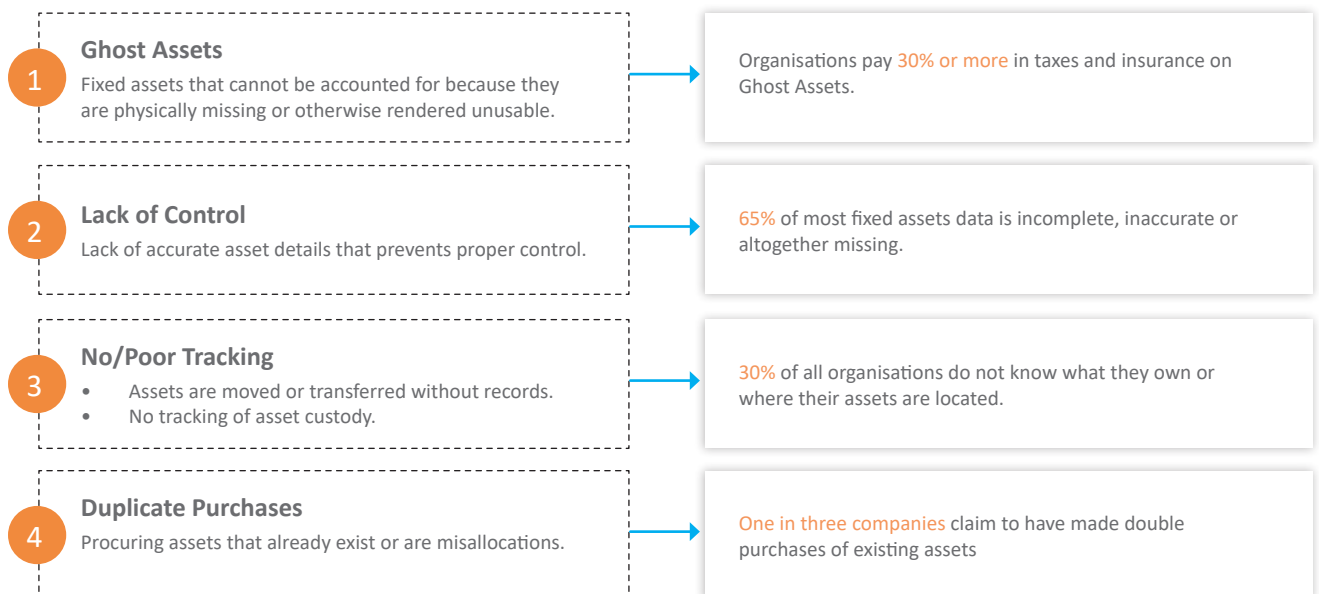
In a world with constant movement and change, companies face significant challenges in tracking the location, quantity, condition, maintenance, and depreciation statuses of their assets.

Fixed asset management is the process of tracking and maintaining an organization's physical assets and equipment. Asset types include vehicles, computers, furniture and machinery. Using an asset management system, organizations can:

- Track and monitor fixed assets
- Improve operational efficiency
- Oversee equipment and machinery in multiple locations
- Maintain a record of retired, sold, stolen or lost assets
- Lower maintenance costs

Fixed asset management enables organizations to monitor equipment and vehicles, assess their condition, and keep them in good working order. This way, they minimize inventory loss, equipment failures, and downtime and improve an asset's lifetime value.

The better and more effectively a company manages its assets, the greater the prospect of maximizing value from these investments. Without fixed asset management, an organization may experience the following:



For companies with extensive inventories, the above results may translate into millions of dollars in lost productivity, repairs, replacement or fines. Beyond immediate costs, substandard equipment can impact the quality of an organization's services or products — in turn, affecting customer satisfaction and business reputation.

According to the ISO 55000 international standard, asset management should maximize value for money. Ideally, fixed asset management improves equipment quality and useful life, thereby ensuring the best return on investment.

EXPERT DISCUSSION

Asset Management Man Murtuza



Murtuza Hussain's long career in Enterprise solutions is peppered with an auspicious track record of asset management projects. As business development manager of GCG's Enterprise Solutions department, we think he's the perfect man to learn more about this valuable set of business solutions.

It seems several companies don't pay too much attention to managing their assets. That must be due to certain drawbacks?

Sure, but the benefits of an asset management system in place will always trump the hassles, especially when a company like ours can make it so easy. Losing track of your valuable assets is easier the bigger the company is, but any costs involved in a watertight asset management system are actually a money-making process in the long term. Understanding this is the first step to getting it right. The ROI from getting the total value from the extended lifetime of any asset should be a business priority. It simply doesn't make business sense to duplicate Asset Purchases when a smaller investment can mitigate the need to do so early on.

GCG Enterprise Solutions will also design Custody and Cost Centre Management to suit your business most cost-effectively, with a degree of control as agreed upon SLAs.

There are several types of asset tagging; what are the most common ones, and which ones offer the best benefits?

- Asset Tagging using Barcodes / QR Codes
- Asset Tagging using RFID Tags
- Asset Tagging using Sensors

Each of these asset tagging methods is based on use cases and types of assets. The most common and popular style is using barcode labels. RFID tags are a tracking system that uses

radiofrequency to search, identify, track, and communicate with items and people. Essentially, RFID tags are smart labels that can store various information from serial numbers to short descriptions and even data reams. A unique advantage of using RFID Tags is that you can read many tags simultaneously, and they don't necessarily have to be seen as long as they are in the range they can be read.

Is there a specific approach or best practice you would advise organizations willing to start their asset management journey?

With GCG Enterprise Solutions, we first provide advisory and consultancy to support businesses to reach their strategic goals.

We will provide clients with professional resources and help build a seamless asset management strategy for all your physical assets to ensure there is always an accurate record of their position and providence.

Having already implemented many use-cases before, our experience with categorization makes the process easier and faster.

We tailor software designed to track assets and depreciation, so you always have the most accurate, realistic concept of your asset situation.

We'll guide you through the process, but I'll explain to give you an idea of our system. Firstly, we'll conduct a thorough analysis of your company's requirements to identify any pain points we need to address. Our technologists will then design fitting solutions, which we'll

demonstrate to you how it will work. Once you're on board, it is a case of implementation, training your staff if need be and going live with the solution, with audits and reviews from time to time to make sure the investment is holding its value – for our peace of mind and yours.

We hear about the emergence of IoT in asset management. Can you give us more details on the functioning of this technology?

IoT asset tracking involves three key elements: tracking devices, a connectivity method, and software that enables you to manage processes remotely. IoT-enabled asset management uses sensors to read an asset's information, thereby minimizing the need for human involvement. It actively keeps supervising all assets through IoT

sensors attached to each asset so an operator can get a complete picture of an asset group in an instant, at any time.

Sensors differ according to the use-case, e.g., sensors containing GPS chips might send coordinates (determined via contact with a GPS satellite) to GPS servers via some wireless network technology, so a pinpoint position is always available. IoT devices with temperature and humidity sensors are instrumental for any business that supplies or transports perishable food products. The device transmits the necessary data to the asset tracking solution whenever the temperature drops out of the required range and countermeasures can be applied immediately to prevent loss.



Virtual Showroom Tour



SCAN TO VISIT



We deliver *your* Return on Information

As a leading vendor of intelligent information management and process automation software, we help you to achieve true digital transformation.

We provide highly acclaimed, cutting-edge solutions for

- › document management,
- › workflow automation &
- › content collaboration

to create a modern and intelligent digital workplace.

Find out more: www.sergroup.com



5?

5 Questions to Help You Launch a Document Management System

There are many document management system (DMS) providers out there, and it's relatively easy to formulate an initial shortlist. The hard part is narrowing it down to the perfect provider. To guide you through the decision-making process, we recommend that you answer the following questions.

Which goals do you want to reach by launching a DMS?

A DMS offers numerous benefits: It enables digital, location-independent work, reduces costs and effort in case management, and makes it easier to comply with legal requirements such as retention periods, and much more.

Organizations stepping into digitalization often start with the basic digitization of paper documents, which facilitates unrestricted access to information. Furthermore, you should meet with all stakeholders to clarify what users want in terms of usability, what challenges IT wishes to solve by launching a DMS and identify what data protection officers and works councils value? Defining these requirements in joint workshops will ensure that functions or capabilities are not missing or redundant later.

How is your organization structured?

Secondly, think about how your company is currently positioned and how the organizational structure will develop in the future. If you want to expand, that means more users, more documents, more emails and data, and possibly separate organizations. In this case, you need a DMS that will grow with you – but only when you want to scale. How “big” the DMS must also depend on your industry: For strictly legal reasons, for instance, pharmaceutical companies have to keep documents a lot longer than companies in non-regulated environments. For construction projects that last several years, transparent documentation is essential for the completion and must be archived for a correspondingly long period. At the same time, new documents are added every day.

Large companies, like SER Group customer DHL, manage up to 13 million new documents a day.

The DMS should also be multilingual to facilitate collaboration between international locations. Doxis4, the DMS used by DHL, is available in 13 languages and is Unicode-capable. While the interfaces visible to the user are translated, the metadata allows for multi-language information searches.

Where are documents located in your company?

A large organization might create and store documents in many different places. A DMS should ensure that they are all available centrally. It is essential to know who needs access and how new documents will be added to the DMS. Can every user save new documents? Do locations scan their mail themselves, or does it go through a central mailbox or an external scan provider? There is also the question of compliance. Who is allowed to store, view, edit and delete documents in the DMS? Different access authorizations and security mechanisms will be required in most instances for security reasons. This is ever truer when documents are exchanged with external service providers, suppliers and customers. A state-of-the-art solution like Doxis4 meets all of these requirements.

What do daily workflows look like in your company?

There are no documents without processes and no processes without documents. So it makes sense when choosing a document management system to ensure that it is a system with integrated business process management (BPM).

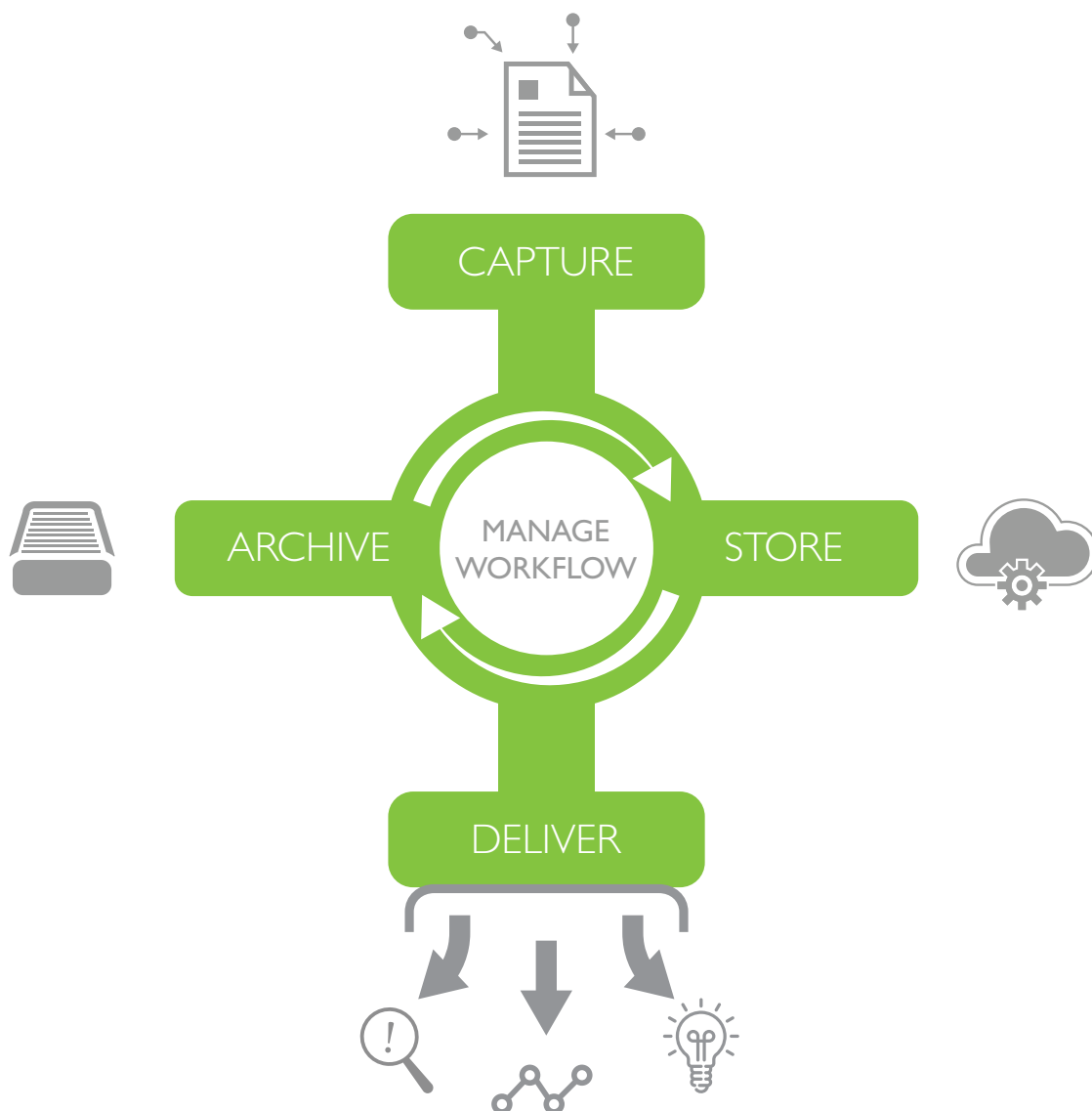
This ensures you have everything you need to work on and steer your documents and processes in one solution. Documents and related processes can be assigned to the correct processors, deadlines are monitored, and all processing steps are documented – automatically. This makes the processes and their status transparent for all stakeholders. Delays can be avoided and compliance requirements, such as the double-review process for contract approvals, can be fulfilled.

What happens to old files?

In addition to how to digitize new documents arriving by mail, it is also important to decide what to do with the old paper files. Financially, it makes sense only to digitize documents that you will need for future processes. The same applies to the information on older storage media that you plan to convert and transfer to the DMS.

Who will carry out the digitization or conversion: you or a third-party service provider? Be sure to consider the costs incurred and the time required based on your volume of documents and data. Also, check how your new DMS provider can help you migrate files from your legacy DMS to the new one: Should all documents be migrated or, e.g., only the metadata? This would mean that the documents can be found using the search function but remain physically in a different location. We can advise you on the most suitable approach for you and the specific use case. This ensures that your information will be moved without any downtime or loss of data.

For the answers to these questions by a professional unit with the most experience, GCG Enterprise Solutions' recent partnership with SER Group means an even better understanding of the potential solutions to your document management needs.



INTERVIEW WITH THE DOCUMENT MANAGEMENT EXPERT

**Nabil Ben Abdallah, Managing Director,
SER Software Solutions Middle East Ltd.**

Middle East & Africa



Who is the SER Group?

The SER Group is a leading vendor of enterprise content management solutions for intelligent information management. We help customers from around the globe to optimize and accelerate their business with innovative solutions for document management, process and workflow automation, collaboration, governance and much more.

There are many ECM providers in the region, how does the SER Group's ECM solution differentiate itself?

For one, our current product offering is considered the strongest in the content platform market, according to the most recent Forrester Wave report, which analyzed the 14 top vendors operating in the region. Secondly, our Doxis4 software suite gives customers a wide range of ready-to-run use-case and vertical solutions to fast-track digitalization, replace (aging) archive systems, and create a more agile and profitable business. Doxis4 not only combines content, process and collaboration services in one unique solution, but also connects with numerous LOB applications to create a single source of truth for users.

Business experts and decision makers talk a lot about digitization. How can ECM support organizations in their digital transformation journey?

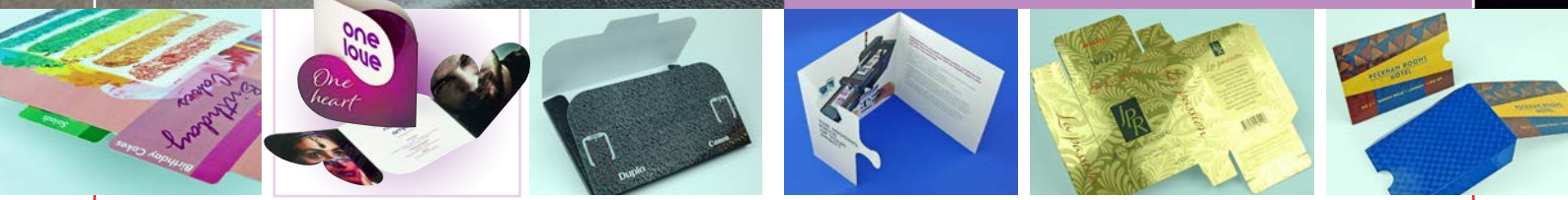
For us, an innovative ECM suite enables organizations in their digital transformation to move away from a traditional system of records towards a system of understanding. What this means: connecting content with processes, gaining insights to enable better decision-making, empowering people in their daily work, speeding up workflows and scaling business. This comprises what we call the Return on Information.

SER Group collaborates with big partners in Europe, what made you choose GCG Enterprise Solutions as a key partner in UAE?

They have a strong heritage in the printing and office automation solutions sector with a proven track record across their cross-vertical customer base. GCG has built on this heritage with their wealth of experience in the enterprise solutions domain, which includes ECM and BPM. With a regional office in Dubai, it was natural for the SER Group to partner with a key local player to deliver localized solutions built on our state-of-the-art Doxis4 platform.



FB8000PRO Generation 2



Bring short to medium run cutting in-house

VISIT PRODUCT & WATCH VIDEO ON WEBSITE



LOADED WITH NEW ADVANCED FEATURES

ColorCut FB8000PRO is an auto sheet feeding flatbed cutting system, for high-capacity digital cutting production. Perfect for one-offs to 1000s per day - even mixed jobs!

Key features

- Digital die cutter for on-demand cutting
- Dual tool head for cutting, creasing, scoring and perforation - with up to 1kg force
- Auto sheet feeding for high productivity
- High-capacity stacker accepts up to 25kg (2,000 sheets) of printed media
- Pneumatic suction media pick up
- High-speed synchronised feeding
- Continuous belt cutting table
- Driven by ColorCut Pro software
- QR coded Job Library for file retrieval
- Optical camera for accurate registration
- Mixed jobs can be loaded and cut
- Optional ColorCut Pro Server Station



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Intec extends automated digital die cutting lead with second generation of FB8000 PRO automated flatbed cutter.

Intec Printing Solutions Limited today announces its newly-innovated, extended FB8000PRO, the second generation of automated digital die cutting systems for print companies and in-plant print operations.



Intec's new FB8000PRO stands out clearly from the competition. Designed in the UK, the second generation of automated digital die cutters offers truly unattended operation with faster production times and increased media flexibility. Building on the shared components from Intec's extensive range of flatbed die-cutting systems, this new FB8000 features a completely remastered auto feed system to deliver world-class results at an unbelievably affordable price!

The new ColorCut FB8000 Generation 2, has evolved by combining innovative technologies with uncompromising design, engineering and construction refinements. FB8000PRO now delivers greater media control and flexibility combined with significantly enhanced productivity, when compared with the previous generation.

The FB8000PRO delivers precision, practicality and productivity to automated, on-demand digital die cutting. Having been well received by print professionals around the globe, the Intec ColorCut FB8000 has been completely remastered to improve upon its already high specification to deliver even faster and more reliable performance enabling customers to meet the tightest deadlines.

New features include:

- New intelligent cutting algorithms enable

up to 40% faster performance than the predecessor.

- Refined Auto-Sheet Feeder stacks up to 2,000 / 25kg of printed sheets.
- Quad (4) pneumatic pick up fingers now improved over previous model for wider media handling.
- Separation air blade inclined at an 80° angle with variable 1 – 2 bar air flow delivers improved sheet separation.
- Air pulse knock down working in harmony with the feed table, this new addition provides unparalleled anti-double feed control by firing pulsed air to control stray media.
- Pneumatic control console provides pneumatic assistance features for the adjustment and total control over the pick-up vacuum and the air blade separation flow.
- Touch screen control panel provides a modern expressive front end, delivering visual and comprehensive fingertip control.
- QR code reading Job Library has been enhanced to enable the FB8000 to achieve instant job identification and retrieval of associated cutting file from the ColorCut server's job library for unattended job cutting, plus the ability to scan each and every sheet

has also been added, enabling the flexibility for the system to detect if sheets in the feeder contain a variety of jobs, therefore enabling true unattended operation by even accepting a mixed stack of different jobs in the same session!

- SmartMark registration receives a speed boost, improving the speed of scanning registration marks using the onboard Vision 3 CCD video camera to ensure perfect alignment and registration.
- Enhanced media handling enjoy a wider range of media options as well as increased size of 500 x 700mm in manual handling.
- ColorCut Pro3 continually upgraded bespoke software, developed specifically for ColorCut cutting machines.

The new ColorCut FB8000, in a nutshell...

A digital die cutting system enabling printed sheets to be cut and creased using lines drawn

from leading vector graphic design applications. Being digital, sheets can be cut instantly and on-demand, without sending out for dies or to have cutting forms made. Automated functionality enables unattended operation.

The auto sheet feeder enables users to stack up to 25kg of sheets, which are loaded on to the cutting belt using a pneumatic feed system with vacuum pick up fingers and a sophisticated airblade system, to virtually eliminate misfeeds.

The cutter receives the auto fed sheets onto its cutting mat and uses a high-resolution CCD camera to scan registration marks and also read QR codes to identify and automatically retrieve the appropriate cutting file from the ColorCut Pro's remote job library.

The FB8000 can cut and crease a single sheet through a set number of copies to the entire media stack in the feeder. Even coping with a mixed batch of different jobs, each cut accurately, efficiently and reliably.



MEET THE EXPERT



Kerry Button has worked in the graphics supply industry for over 30 years, spending ten years at Canon UK heading up the professional print division. At Intec, Kerry is responsible for all international sales activity and customer support, excluding the Americas and enjoys building strong relationships with the authorized dealers. Intec has developed excellent sales across the Middle East, appointing established and professional dealers like Gulf Commercial Group. Intec continues to expand its range of digital print finishing products and can now be considered one of the world leaders in designing and developing cutting and creasing systems for the graphics market.

Who is INTEC and which products do you offer?

Intec was established over 30 years ago as a distributor of graphic machinery. Over the years, the company has adapted to the customers' requirements and is now a leading digital print finishing systems manufacturer. Our current range provides customers with a complete end-to-end solution from print to embellishment with decorative foils and films. Customers use Intec products to produce a wide range of exciting products, including packaging profiling, wedding stationery, greeting cards, point of sale, labels, presentation boxes, food and cosmetic packaging, business cards, direct mail, party boxes, and more.

What is it in INTEC that we can't find somewhere else?

Intec products are distinctive, which is why we can comfortably compete against much bigger manufacturers. An example of this is our printer's ability to take media up to 450gsm, unique within our price point. Our ColorCut Pro software, which drives our ColorCut devices, is written by Intec and is a plug-in for the industry-leading Adobe Illustrator and Corel DRAW. It means customers are already familiar with the functionality, so little training is required; our competitors often use little-known CAD software, which requires extensive training and may not operate with other well-known design packages. Continuous innovation allows Intec to have a road map of many new products launching over the next 24 months. Our mission is to deliver solutions to our customers that fulfill their current and future needs.

Probably the most significant difference is our attention to customer service; we have to try much harder than our larger competitors, so we find ways to ensure our customers remain delighted with our products. We have developed remote training and support programs during the Covid pandemic, ensuring that Intec customers can continue to provide a high level of service to their customers.

How was your experience in the UAE market?

The UAE is a mature but dynamic market with plenty of innovative companies providing exciting products and services. We have found that working closely with Gulf Commercial Group has allowed us to introduce our product range and reach our target audience. Undoubtedly, the UAE and other GCC countries will play a key role in our continuing expansion and product development.

What are the latest trends in label printing?

Simply shorter runs but lots more of them! This is driven by personalization and versioning, which are the two fastest-growing areas of the label market. Our LC600 high-speed auto-feed sheet label cutter has been a great success because of these applications, and we have seen customers buy additional units to keep up with demand. Globally we are seeing tremendous growth of smaller artisan manufacturers who need short-run labels and bespoke packaging. Currently, there is no sign of this growth slowing down. This is why we recently launched the SC5000 auto feed cutting and creasing system, the first of its kind in the market for those who want to provide bespoke labels and packaging.

GCG SERVICE DEPARTMENT

GCG Enterprise Solutions' Service Department has established a best-in-class reputation for quality and service excellence through exceptional after-sale commitment and technical support that routinely exceeds their clients' commercial requirements. It has played a major role in the company's success over the past years and is today, not only the biggest department in business, but the biggest of its kind in the region.

To tell us a bit more about the people behind the smoothly-run operation, we spoke to Mohamed Samer Khewa, Service Manager for GCG Enterprise Solutions' UAE team. With a degree in information systems from Mansoura University – Egypt, Mohamed also has sixteen years of experience in the service industry.

Tell us a bit about your department?

The team at GCG Enterprise Solutions comprises more than sixty professionally trained engineers who are supported by around twenty-five administrative staff. We're the largest team of its kind in the region, which is quite an accomplishment since we started with just ten members. Still more impressively, we currently manage some 23,000 Machines in Field, so you can imagine our team is always busy delighting more than 2000 clients.

Our operations cover all seven emirates with home-based, fully-fledged service centers in DXB, AUH and Muscat. I always try to drive the need for excellence with our crew through continual improvement to our services, looking for ways to improve lead times and efficiencies, so our clients are always 'in-business.

How do you cope with clients' requests?

Being in the service industry, pressure is a significant driver. The greater the pressure, the more business we're doing, and that's a sign of success, so we believe it is the force that encourages us to develop and grow.

We are inspired to delight our customers by delivering the highest service quality to our clients at all times, and it's a nonstop job. It helps to understand our customer's pain points, but that's



where experience comes in – it's also half the way towards solving their problem.

My team can prioritize complaints according to the urgency. We often amaze our clients with the professional approach to our Service Deliverables & Project Management methods, especially on larger, more complex projects.

Can you tell us about any innovations implemented to enhance efficiency?

GCG implemented new Service Management Systems in cooperation with our partners who deliver similar systems. GCG is working proactively to solve more complaints remotely, with asset management solutions that allow us to proactively plan consumables delivery to mitigate downtime. It has actively increased our engineers' productivity reducing the time needed at each call-out.

How did you handle the services during the pandemic?

With great teamwork! With proper planning and considerations for all the necessary precautions, we embraced remote support strategies, which played a vital role during the pandemic, and we experienced very few disruptions to our business. We were incredibly proud to provide uninterrupted support for our clients in the healthcare sector.

Looking at the Technologender Gap

Does being a woman make a difference in the tech sector?

“This is a man’s world!” Sang James Brown back in ‘66 when gender equality glowed under the spotlight in many forward-thinking countries. “But it wouldn’t be nothing without a woman or a girl.” The latter notwithstanding, women in the workplace not only bring diversity in perspectives, leadership styles and ideas, but a sense of balance, keeping humanity in check when the dog-eat-dog nature of corporate culture rears its ugly head.



Ghada Husam

Business Development Specialist

“The biggest challenge is workplace culture; in some cases, there have been unsupportive behaviors, which may impact the ability to do the job and cause discomfort in the workplace based on stereotypes or beliefs about a women’s leadership abilities. I’m happy to say that GCG has been supportive in that side thanks to a good culture promoting women empowerment”

The best part of my job is when I am meeting a deadline, achieving my goals and conceptualizing creative ideas to improve the environment.”



Dina Arfeen

Samsung Display Solutions product manager

“While women are stepping up in every position, it is still not enough. We face inequality where men may feel superior, talking over you or putting you in your place. So, I was pleasantly surprised with GCG’s culture. As a product manager, I interact daily with my male colleagues and being an expert in my field, they seek my advice to drive their sales approach, which I feel is fantastic as a woman.

The best part of my job is watching my clients warming up from being in a standoffish position to trusting in me for their professional needs – calling me first when they have any inquiries.”



Diobelle Q Cana

Contract Billing Coordinator

“Starting my job was a culture shock. Experienced men dominate this industry and I was told that I should do whatever they wanted. But as a woman with pride and dignity, I practiced equality from the start, and it worked well because in GCG I’ve never felt dominated by male co-employees. We respect each other’s space and opinions. I don’t see being a woman as a challenge but a PRIVILEGE. Strong women like me empower men to be better versions of themselves.

But ‘men’ and ‘women’ aside, we always end it as One Team on Target.”



Rowena Jomuad

Customer Services Dispatcher (Team Leader)

“I find that the quality of work expected from women is typically higher. But we are well organized. Mentally and emotionally, women handle heated situations where men can get a little hotheaded.

I find that biggest part of a customer-service role is empathy, the ability to understand another person’s emotions and to understand their point of view, and woman are more attuned to that. We’re often better able to work towards a positive outcome with a more even-temper. Of course, our physical differences make sharing manual work evenly a little difficult.”

Another Project Completed, Another Client Delighted.

We spoke to Mr. Shariar Chiramal, principal consultant for GCG Enterprise Solutions' client GulfDrug Pharmaceuticals.



Can you briefly explain what Gulfdrug LLC does?

GulfDrug is one of the top pharmaceutical distribution companies in the UAE. It was established in 1969 as a pharmaceutical importer but has branched into other medical categories in the UAE as its growth has coincided with other health institutions in the UAE. The company deals in medical equipment, consumer and healthcare pharmaceuticals, business pharma, medical supplies and instruments and veterinary healthcare products.

What were your challenges or pain points that needed to be addressed?

A pharmaceutical company such as ours deals with a lot of information and documentation. We distribute word, data and video files to fellow employees and colleagues regularly, much of which contains sensitive information. That previously put us at risk. While we had to share this information for the business to operate effectively, we had no absolute control over the documents once the information was out there. It meant leaving dissemination to the last minute for security purposes, which gave employees little time to react and respond. This would be addressed with a central depository of all data and documentation, but we needed a centralized solution to make the management of large volumes of work more manageable.

We also wanted to securely give our employees access to the information on their mobile devices, and our previous system didn't allow that. Being able to send documentation for approval to a mobile device at any time would smoothen operations immensely for our employees and customers' convenience.

Was there anything preventing you from achieving this goal?

The previous challenge was finding an easily

acceptable, scalable and deployable solution with a mobile platform, and we were introduced to M-files. We had already purchased the M-files solutions before we started our relationship with GCG Enterprise Solutions. However, not being technical experts, we weren't getting the best advantages that the product offered. We needed professional help to integrate the system for the best results. When we renewed the licenses and signed a support agreement with them, they could provide the proper support to get everyone online with the system.

How did the GCG solution solve this problem?

GCG Enterprise Solutions presented several benefits. One of the reasons we selected them as a vendor was their competitive rates. Better rates and better service. They currently support us by providing professional services and guidelines for M-Files. Now we can manage our document's storage, sharing and security better, perform daily transactions with multiple parties, and link all our vendors and clients to our workflows and approval processes. An added advantage is that we've been able to go paperless with document approvals on mobile phones, so the process is faster. That has helped ensure supplies get to our customers faster too.

Now files stored in the document system are saved and encrypted, reducing the risk of leakage while being completely accessible with the proper credentials – credential management is also taken care of – so all risks are completely managed. We had a challenge of distributing related information

to our employees in a secured and controlled method and platform; they accepted that challenge and solved it to our satisfaction.

What is the future of digitalization in the pharmaceutical sector?

As some of the things we deal with directly affect our customers' lives and health, the pharmaceutical industry is one of the

segments that requires stringent adherence to regulatory compliance and quality. So having the correct, more updated information ready at all times is paramount to smooth operations. To cater to this in a modern-day scenario, all information from now on will have to be digitized and made available on a need-to-know basis instantaneously. For the sake of all, I sincerely hope our competitors are doing the same for their customers.

Special Guest



Featured Partners

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PRINTING SOLUTIONS





Business Made Easy

we'll show you how

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